

DexCare Retail Visit Data Definitions

Overview

DexCare will be providing its customers ability to extract a raw **CSV** (AVR - All Visits Report) file via the provider self-service portal for Retail Visits.

Data attributes in this file will be as defined below.

Data Source:

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|-----------------|---|
| PLATFORM | Data generated by the DexCare Platform |
| PATIENT | Data provided by the Patient which scheduling the Visit. |
| EPIC | Data pulled by DexCare from the Health System Epic Database |
| PROVIDER | Data marked in DexCare Caregiver Portal by the Provider |

Status:

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|------------|---|
| Active | Data currently populated in the Data Attributes Column |
| Not Active | Data is not being populated in the Data Attributes Column |

Data Attributes Definitions (Last updated - 24 Aug 2022)

| Data Attributes | Data Source | Status | Data Type | Data Definition |
|-----------------------------|-----------------|--------|-------------------|---|
| id | PLATFORM | Active | GUID/String | Platform Unique Visit ID |
| Visit_Type | PLATFORM | Active | String | Type of Visit (Virtual or Phone) |
| Patient_Device | PLATFORM | Active | String | The device the patient is using (ex: Desktop, iOS, Android, iPad) |
| Patient_First_Name | PATIENT | Active | String | Patient's First Name |
| Patient_Last_Name | PATIENT | Active | String | Patient's Last Name |
| Patient_DOB | PATIENT | Active | Date (mm/dd/yyyy) | Patient's Date of Birth |
| Patient_Gender | PATIENT | Active | String | Patient's Gender (Male, Female, Unknown/Other) |
| Patient_Relation_to_Account | PATIENT | Active | String | Relationship to the individual on account (Self, Child, Someone Else) |
| Account_First_Name | PLATFORM | Active | String | First Name on Account (same as Patient First Name if Patient Relation to Account is "Self"). All "Account" info originally provided by Patient, stored by Platform. |
| Account_Last_Name | PLATFORM | Active | String | Last Name on Account (same as Patient Last Name if Patient Relation to Account is "Self") |
| Account_DOB | PLATFORM | Active | Date (mm/dd/yyyy) | Date of Birth for Account Holder (same as Patient DOB if Patient Relation to Account is "Self") |
| Account_Gender | PLATFORM | Active | String | Gender for Account holder (same as Patient Gender if Patient Relation to Account is "Self". If the Patient Relation To Account is not "Self", "N/A") |
| Epic_Instance | PLATFORM | Active | String | Epic group for care provider |
| Epic_Department | PLATFORM | Active | String | Specific Epic Department of provider |
| EID | EPIC | Active | GUID/String | Epic Patient ID |

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|---------------------------------|----------|--------|---------------------------------|---|
| Epic_Timeslot | EPIC | Active | Date Time (mm/dd/yyyy hh:mm:ss) | Visit Date and time for assigned Epic Timeslot |
| Current_State | PATIENT | Active | String | Patient Current State location |
| Patient_Email | PATIENT | Active | String | Email Address provided by the Patient |
| Patient_Phone | PATIENT | Active | String | Phone Number providence by the Patient |
| Intake_Billing_Address | PATIENT | Active | String | Email provided by the Patient |
| Epic_Billing_Address | EPIC | Active | String | Email provided from Epic Billing (may not match Intake Billing Address) |
| Payment_Type | PATIENT | Active | String | Payment Type selected by the Patient (Insurance, Self Pay, Service Key) |
| Insurance_ID | PATIENT | Active | String | Insurance ID provider by the Patient |
| Patient_Subscriber_Relationship | PATIENT | Active | String | Relationship between subscriber and patient (Self, Other, can be left blank) |
| Subscriber_Member_ID | PATIENT | Active | String | Insurance Subscriber's Member ID |
| Subscriber_First_Name | PATIENT | Active | String | Insurance Subscriber's First Name |
| Subscriber_Last_Name | PATIENT | Active | String | Insurance Subscriber's Last Name |
| Subscriber_DOB | PATIENT | Active | Date (mm/dd/yyyy) | Insurance Subscriber's Date of Birth |
| Status | PROVIDER | Active | String | Enumeration. Possible values are: <ul style="list-style-type: none"> Requested Waiting Room In Visit Done (end state) Declined (end state) Cancelled (end state) End states are marked by the Provider. |
| Requested_Date | PLATFORM | Active | Date (mm/dd/yyyy) | Date when Visit request was initially received |
| Requested_Time | PLATFORM | Active | 24 Hour Time (hh:mm:ss) | Time when request was initially received |
| Done_Date | PLATFORM | Active | Date | Date when Visit was completed |
| Done_Time | PLATFORM | Active | 24 Hour Time (hh:mm:ss) | Time when Visit was completed |
| Cancelled_Date | PLATFORM | Active | Date | Date when Visit was cancelled |
| Cancelled_Time | PLATFORM | Active | 24 Hour Time (hh:mm:ss) | Timestamp when Visit was cancelled |
| Reason_for_Visit | PATIENT | Active | String | Patient Reason for Visit given while appointment booking |
| App_Brand_Name | PLATFORM | Active | String | Mobile App Name |
| App_Version | PLATFORM | Active | String | Mobile App version |
| Device_OS_Version | PLATFORM | Active | String | Patient Device OS Version |
| Time_to_visit | PLATFORM | Active | Decimal | Visit_Date_time minus Requested_Date_time |
| Customer_Name | PLATFORM | Active | String | Internal System string identifier for the customer |
| ICC_Photos_Uploaded | PLATFORM | Active | Boolean | Indicates that an Insurance Card Capture (ICC) has been completed and the image has been uploaded |
| Doc_Signing_Complete | PLATFORM | Active | Boolean | |
| Payment_Module_Complete | PLATFORM | Active | Boolean | |

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|--------------------|----------|--------|---------------------|--|
| Visit_in_RCPQ | PLATFORM | Active | Boolean | Indicates whether the patient is in the Retail Clinic Patient Queue |
| Time_Spent_in_RCPQ | PLATFORM | Active | Duration (dd:hh:mm) | The duration that the patient has spent in the Retail Clinic Patient Queue divided into durations for days, hours, and minutes. |
| Removed_from_RCPQ | PLATFORM | Active | Enumeration | <p><i>ed. this needs to be verified</i></p> <p>Indicates if the patient was removed from the Retail Clinic Patient Queue and how. Possible values include:</p> <ul style="list-style-type: none"> • Patient • Dashboard |
| Attribution_Ids | PLATFORM | Active | | <p>Up to 5 possible key-value pairs from Integrated Scheduling Checks. These values are added as query string parameters when a user enters the scheduling flow from a marketing page.</p> <p>The possible keys are</p> <ul style="list-style-type: none"> • pk_vid • _elqguid • _gl • _amp_pvid • _pcid. <p>The key-value pairs that have been provided are concatenated with commas (e.g. pk_vid:abc, _elqguid:def, _amp_pvid:ghi, _gl: jkl)</p> <p>These values can be used to link back to events in Web Analytics.</p> |
| Appointment_Id | PLATFORM | Active | Numeric | Epic Appointment ID |